The Money Doctors – Higher Education Financial Capability project

Financial capability in the UK



The background: What is the National Strategy for Financial Capability?

The Financial Services Authority (FSA) has developed the HE Financial Capability programme as part of the National Strategy for Financial Capability. We lead this strategy in partnership with the Government, financial services industry, voluntary sector, consumer groups and educational institutions. Financial Capability means being able to manage your money, keep track of your finances, plan ahead, make informed decisions about financial products and stay up to date about financial matters.

Money Doctors and Higher Education (HE) policy

Providing a quality student experience, widening participation, and student retention are key issues for universities. These topics will continue to gain prominence on the HE agenda as the sector reacts to the changing economic climate and the outcome of the Department for Innovation, Universities and Skills 'Higher Education Debate' in 2009.

Improving the financial capability of students and the quality of the financial information, advice and guidance available to them at university helps to meet these challenges.

Young people face more responsibilities than ever: They now bear the cost of their education, are able to borrow large sums of money, and must do more to plan for the future. Getting into, or fear of, financial difficulties is one of the most commonly cited reasons for poor academic performance and dropping out of, or not applying to, HE. And recent research has made a link between wellbeing and being financially capable.



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We have developed the Money Doctors project to help empower students to take control of their finances before they get into difficulty, and provide information and support if things don't go to plan. Money Doctors works alongside three other projects specifically aimed at reaching young adults in transition to financial independence – in schools, in further education, and with young adults not in education, employment or training.

Money Doctors is delivered through Student Money Advisors at universities and aims to equip them with the skills and tools to:

- Proactively educate students about money management.
- Encourage students to take responsibility for their finances with confidence, so that they are better equipped to deal with future financial issues and achieve financial capability for life.

The Money Doctors approach

A central aim of Money Doctors is to be proactive and working 'smarter' to deliver more effective services to students. We provide training and a support network for Student Money Advisors at the 67 HE institutions we work with across the UK. Our annual events and regional meetings allow them to develop innovative ways to engage with students, and share best practice with their peers.

Money Doctors project background

We piloted the project in 2005 at Roehampton University, developing a toolkit with educational resources and a practical guide to setting up the programme.

During 2007/2008, an FSA team of HE specialists worked with 19 institutions acting as 'Early Developers' of the project, combining their own experiences and expertise with aspects of the Roehampton Money Doctors model and to adapt it for their own institutions.

We developed a comprehensive Money Doctors Toolkit and a Money Doctors game which have now been sent to all 168 HE Institutions across the UK.

In the 2007/2008 academic year, a further 33 'Early Adopter' institutions joined the project. The Early Developers and Early Adopters represent a diverse range of HE institutions in terms of their location, type, size and how they deliver financial support.

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In June 2008 we published 'Graduating with Financial Capability' which looks at the benefits of the project as well as the challenges faced by the Money Doctor universities in delivering proactive financial support and education. It also contains the results of the first formal assessment of the project.

Following our success in 2007/2008 we have continued to recruit new universities. There are now 67 HE institutions participating in the project for the 2008/2009 academic year.

As the project evolves we are continuing to develop the support we offer to Money Doctors universities, and raise the profile of financial capability within HE sector at a national level.

Participating institutions

Aston University

Bangor University

Bath Spa University

Birmingham City University

Bishop Grosseteste University College

Buckinghamshire New University

Canterbury Christchurch University

Cardiff University

De Montfort University

Edge Hill University

Goldsmiths - University of London

Guildhall School of Music and Drama

King's College London

Kingston University

Leeds Metropolitan University

Liverpool John Moores University

London Metropolitan University

Loughborough University

Manchester University

Middlesex University

Napier University

Newcastle University

Nottingham Trent University

Queen Mary University of London

Queens University Belfast

Roehampton University

Royal College of Arts and

Sheffield Hallam University

Southampton Solent University

Staffordshire University

Swansea University

Thames Valley University

The Arts Institute, Bournemouth

The University of Bath

The University of Bradford

The University of Brighton

The University of Bristol

The University of Central London

The University of Cumbria

The University of Dundee

The University of Durham

The University of East London

The University of Glamorgan

The University of Greenwich

The University of Hull

The University of Kent

The University of Liverpool

The University of Newport

The University of Northampton

The University of Nottingham

The University of Portsmouth

The University of Reading

The University of Salford

The University of Sheffield

The University of Southampton

The University of St Andrews

The University of Surrey

The University of Teesside

The University of the Arts, London

The University of the West of Scotland

The University of Ulster

The University of Warwick

The University of West England

The University of Westminster

The University of Wolverhampton

The University of York

Trinity College Carmarthen

University for the Creative Arts

York St John University.

Friends of Money Doctors:

Manchester University

Royal College of Arts

Queen Mary University of London

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